3Com® Software Update Utility for Management Software. Version 3.14

Table of Contents

Software License Agreement

About This Software Version

Enhancements and Fixes for Known Faults

Points to Note when using the Software Update Utility (SUU) 3.14

Software License Agreement

Before you use the Software Update Utility, please ensure that you read the license agreement text. You can find the license.txt file on the CD-ROM that accompanies your product, or in the self-extracting exe that you have downloaded from the 3Com website.

About This Software Version

The version 3.14 utility feature set is a compatible superset of that provided by all previous versions of this utility. However, there is no longer any DOS support.

The Software Update Utility (SUU) can be used to update the management software of selected SuperStack® units via the console port.

- Switch 4060/4050 devices
- SuperStack 3 Switch 49XX
- SuperStack 3 Switch 4400
- SuperStack 3 Switch 4200
- SuperStack II / 3 Switch 610 / 630 / 1100 / 3300
- SuperStack II Dual Speed Hub 500
- SuperStack II PS Hub 40 & 50

This utility replaces the original DOS version, also known as:

- Serial Update Utility
- Serial Upgrade Utility
- Management Upgrade Utility
- Agent Update Utility

Enhancements and Fixes for Known Faults

The following known faults have been fixed in version 3.14:

- Selecting to download a file over a dial-up, wireless or ethernet network connection could cause the following error to be reported by the Software Update Utility (SUU). “*ERROR: Record Length Mismatch*”. This fault has now been fixed.

Points to Note when using the Software Update Utility (SUU) 3.14

- The Software Update Utility (SUU) should only be used if a TFTP upgrade has failed, and you are unable to communicate with the unit using its management interfaces. At all other times, you should use the management interfaces to upgrade the unit.
- For further details of using this utility, including explanations of errors, please refer to the help file. This can be launched from the utility by clicking the “Help” button.
- The Software Update Utility (SUU) works from Windows 95, 98, NT, 2000, and XP. It updates one unit at a time. Updating a unit may take several minutes.

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